



ankan naik &lt;ankan.naik@gmail.com&gt;

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**16 Whale Avenue**

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**Iwona Zych** <IZych@romans.co.uk>  
To: ankan naik <ankan.naik@gmail.com>

Tue, Sep 13, 2016 at 10:36 AM

Dear Ankan

Thank you for your email.

Further to our recent correspondence, the landlady has come back to us and unfortunately she is no longer willing to pay £100.00 compensation if the cleaning charge are not accepted.

I am really sorry, however If you would like will take the matter further through our complaints procedure and the council , please advise us.

Kind regards

**Iwona Zych**  
Property Manager  
Reading

t: 0118 953 8743

**From:** ankan naik [mailto:[ankan.naik@gmail.com](mailto:ankan.naik@gmail.com)]

**Sent:** 12 September 2016 16:43

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