



ankan naik <ankan.naik@gmail.com>

Boiler shows faulty status

8 messages

ankan naik <ankan.naik@gmail.com>
To: Iwona Zych <izych@romans.co.uk>

Tue, Apr 19, 2016 at 10:47 PM

Hi Iwona,

I have noticed that the boiler that was fixed few months ago again shows "faulty" status sometimes. We are not using heating any more, we have only turned on the hot water settings.

Could you please send someone to get this fixed?

Regards,
Ankan

Iwona Zych <IZych@romans.co.uk>
To: ankan naik <ankan.naik@gmail.com>

Wed, Apr 20, 2016 at 8:46 AM

Good morning Ankan

Thank you for your email.

I will contact the landlord regarding the boiler issue , as soon as I have response I will let you know.

Kind regards

Iwona Zych
Property Manager
Reading

t: 0118 953 8743

From: ankan naik [mailto:ankan.naik@gmail.com]
Sent: 19 April 2016 22:48
To: Iwona Zych
Subject: Boiler shows faulty status

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ankan naik <ankan.naik@gmail.com>
To: Iwona Zych <IZych@romans.co.uk>

Fri, May 6, 2016 at 7:20 PM

Hi Iwona,

I still haven't heard from you on the boiler issue.

The issue remains the same - It shows "F" and we have to restart it.

Regards,
Ankan
[Quoted text hidden]

ankan naik <ankan.naik@gmail.com> Sat, May 14, 2016 at 8:09 AM
To: Iwona Zych <IZych@romans.co.uk>, Reading Lettings Maintenance <Readinglettingsmaintenance@romans.co.uk>

I still haven't heard anything regarding the boiler issue. I reported this almost a month ago.

Please get this fixed soon as we are having problems regarding hot water everyday.

Regards,
Ankan

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Iwona Zych <IZych@romans.co.uk> Mon, May 16, 2016 at 9:06 AM
To: ankan naik <ankan.naik@gmail.com>, Reading Lettings Maintenance <ReadingLettingsMaintenance@romans.co.uk>

Dealing

Iwona Zych
Property Manager
Reading

t: 0118 953 8743

From: ankan naik [mailto:ankan.naik@gmail.com]
Sent: 14 May 2016 08:10
To: Iwona Zych; Reading Lettings Maintenance
Subject: Re: Boiler shows faulty status

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ankan naik <ankan.naik@gmail.com> Sat, May 21, 2016 at 10:38 AM
To: Iwona Zych <IZych@romans.co.uk>
Cc: Reading Lettings Maintenance <ReadingLettingsMaintenance@romans.co.uk>

Hi Iwona,

Please let me know the response from the landlady. We are facing a lot of issues with hot water as each time the boiler shows faulty and we have to manually do it.

If this is not resolved, I'd rather look for another property soon.

Regards,
Ankan
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ankan naik <ankan.naik@gmail.com> Sun, May 22, 2016 at 10:46 AM
To: Iwona Zych <IZych@romans.co.uk>, Reading Lettings Maintenance <Readinglettingsmaintenance@romans.co.uk>

We haven't had hot water in our flat since yesterday as each time the boiler fires, it shows Faulty status within minutes. May parents are also here for a week and it's becoming very difficult to manage like this.

Please resolve this URGENTLY.

Regards,
Ankan

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Iwona Zych <IZych@romans.co.uk>
To: ankan naik <ankan.naik@gmail.com>

Mon, May 23, 2016 at 9:23 AM

Dear Ankan

Apologies for not replying sooner I have been out of the office for few days.

I am dealing with this issue right now.

I will keep you updated.

Iwona Zych
Property Manager
Reading

t: 0118 953 8743

From: ankan naik [mailto:ankan.naik@gmail.com]
Sent: 22 May 2016 10:46

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