



ankan naik <ankan.naik@gmail.com>

EDF Energy Account Number: 671 068 113 977

1 message

Kakrania, Archit (TCS) <Archit.Kakrania@edfenergy.com>
To: "ankan.naik@gmail.com" <ankan.naik@gmail.com>

Thu, Sep 15, 2016 at 3:02 PM

Dear Mr Naik,

Ref: EDF Energy Account Number: 671 068 113 977

This email is in response to your Live Chat Interaction on 14 September 2016 wherein you wanted a consolidated bill for your account with us.

I have reversed all the bills for you account and generated a single bill for the period 17.09.2015 To 01.08.2016, you will get a paper copy of it on your forwarding address in the next 3-5 business days.

We need actual meter readings to calculate the average usage on the property for both the fuels. Below are the average electricity usage for different periods based on the actual meter readings on the property.

<u>Period</u>	<u>Days of Usage</u>	<u>Total Electricity Usage (in kWh)</u>	<u>Estimated Daily Electricity Usage (in kWh)</u>
17.09.2015 - 23.05.2016	249	956	3.84
23.05.2016 - 13.07.2016	51	440	8.63
13.07.2016 - 01.08.2016	19	120	6.32

Should you need any further assistance please contact us via live chat, email to occ_contactus@edfenergy.com or call our customer care service and we will be more than happy to help you.

Yours sincerely

Archit

Customer Services Advisor

EDF Energy Customer Services

If you're after a quick response to your query, you may find it easier to use Live Chat, our 24/7 customer support service. Just head to [contact an advisor](#) for immediate help.

Just head to <http://www.edfenergy.com/help> to contact an advisor for immediate help.

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